

Rules

● Reservation

- You can make a reservation request through a simple e-mail to prenota@laveduta.eu or call us at (+39)0965/790116 - (+39)0965/704098 - (+39)338/1626192 or through fax to (+39)0965/754854 .

● Deposit

1) You will be required a deposit of 30% from the total sum to be paid by bank transfer on C/C B&B so:
2) During high season which includes from 20 June to 20 September this year, rise from 30% to 50% of the total amount to be paid by bank transfer on the C/C B&B

A) Be paid the full amount requested if the period of stay includes from 1 to 2 days
B) If the stay exceeds 5 days will be asked what is written in paragraph 1 or 2
- Reservations will be accepted only if accompanied by extremes of payment of that deposit, or settle.
- The difference has, (B) must be paid in cash directly to the owner of B & B at the time of arrival.

● Confirmation

- The confirmation of your reservation will be notified through a mail or a phone call.

● Cancellation

- In case you are obligated to cancel your reservation, you must send a written notice to B&B La Veduta,
. by e-mail, to info@laveduta.eu , or by fax to (+39)0965-754854.
. up to 30 days before the scheduled date of arrival, will be refunded the full amount of advance retaining only € 10,00 for costs.
. for 30 days or more after the date of arrival, in case of cancellation, you haven't right to get any refund of deposit.
- In case the owner of the bed & breakfast was forced to cancel your reservation, the same will warn you immediately, will return the deposit and, if possible, will propose an alternative.
-* After the time for acceptance fixed by the same structure (12:00) unless mutually agreed between customer and B & B "La Veduta" the reservation will be considered canceled without a claim, any kind of refund, they lose the deposit paid.

● Complaints

- We don't take into consideration requests for reimbursements that were received after completing the period of stay.

● Privacy Policy

- The information you provide at check-in will be handled in compliance with the obligations

of confidentiality set by the rules of the law n.675 of 31/12/1996 and will be treated through appropriate instruments to ensure the security of the same information.

● Arrival

- At the arrival, you must submit for every client, an identity document valid for the registration under the current legislation. Otherwise you can not absolutely be clients of this bed and breakfast.
- Since the bed & breakfast is a structure with a family-run, there is no reception service available at all hours of the day, like an hotel, so you are obligated to notify to the owner, by a phone call, your estimated time of arrival at least 24 hours before the same.
- Go to the structure without having warned about the arrival time, can also cause a long awaited.

● During your stay

- Breakfast is served from 8,30 to 10,00. (*)
- The cleaning will be made before 11.00 am. (*)
- The denomination of bed and breakfast, as the "exercise of accommodation and breakfast", provides that the rooms are released after breakfast, there is not any problem that you use the room during the day provided that, in case of longer stays, we can make the cleaning and the normal maintenance to the room.
- Any object in your room or in the common room is available to you, take care in compliance with the owner and future clients.
- At any time of the day or night, is need to have an appropriate behavior that don't damage the tranquillity of others.
- Any damage caused by you, will be compensated.
- Smoking is prohibited inside the rooms, however you can freely smoke on the balconies.
- The owner is not responsible for anything valuable left unattended inside the rooms.
- The use of safebox, free of charge, however, does not require any assumption of liability by the owner.

● Departure

- The day of the departure, you must let your room no later than the 10.00. (*)

(*) Every references to the hours, in case of special needs, can be adjusted in agreement with the owner.